

Terms and conditions

Article 1. Definitions

- 1.1. Psychologist to go: the contractor (Mss. DME. Hoek, psychologist NIP and owner of the Psychologist to go).
- 1.2. The client: the person who has given the assignment to the contractor for the provision of services).

Article 2. Applicability

- 2.1. These general terms and conditions apply to all treatment agreements and registrations, whether orally, in writing or via the website, entered into an agreement between Psychologist to go and the client. You can only be deviated from the general terms and conditions when you have agreed this expressly in writing with Psychologist to go prior to your registration.
- 2.2. Psychologist to go has the right to alter these general terms and conditions. You agree that the latest version of these general terms and conditions will always apply between Psychologist to go and the client and can be found via the website.

Article 3. Payments

- 4.1. Psychologist to go will send an invoice to the client within one to seven days after the consultation.
- 4.2. The costs for a session declared by the Psychologist to go to the client has to be paid by the client within 14 days from the date of the invoice.
- 4.3. When the client has not transferred the payment due within 14 days of the invoice date, the client is in default.
- 4.4. In the event of non-payment within 14 days of the invoice date, Psychologist to go will first send a free of charge payment reminder, in which the client is given another two weeks to pay. In this reminder, the contractor warns the client expressly that collection costs will be charged after two weeks, stating how high these costs are.
- 4.5. If the client does not comply within 14 days after the date of the payment reminder his/her obligations, the contractor is entitled without further notice of default to take collection measures, or to have them carried out by third parties.

4.6. All judicial and extrajudicial costs related to the collection of the debt declared are at the expense of the client. The extrajudicial costs are a maximum of 15% of the amount to be claimed with a minimum of € 40.

4.7. In the event of repeated payment conflicts, the relationship of trust between the client and the Psychologist has come under great pressure. This can eventually lead to Psychologist to go is forced to suspend or interrupt the professional relationship as she believes that there is a weighty reason to justify ending it.

Article 5. Force majeure and dissolution

5.1. Dissolution of the agreement by the client can only be done by registered letter or in telephone consultation with the Psychologist to go.

5.2. In the event of dissolution of the agreement by the client within one month before the start of the the contract, the client owes the full amount. With earlier cancellation 50% of the costs will be charged.

5.3. Psychologist to go can dissolve the agreement in the event of force majeure and is not fulfilling her obligations. The agreement will then be unilaterally dissolved and can, in consultation, be continued at a later time.

5.4. Force majeure includes all circumstances in which the Psychologist to go cannot reasonably exert any influence, as a result the assignment is not can be performed or is temporarily prevented. In any case, if force majeure considered the circumstance that the Psychologist to go is unable to cooperate to grant an assignment due to illness or unforeseen circumstances.

Article 6. Liability

6.1. Psychologist to go is not liable, except in the case of intent or gross negligence on the part of the client for any direct and/or indirect damage from whatever cause also arise, during or as a result of the execution of the assignment.

6.2. Psychologist to go is not liable, except in the case of intent or gross negligence on the part of the Psychologist to go, for any direct and/or indirect damage caused by whatever cause arises to the property of the client.

6.3. Psychologist to go is not liable, except in the case of intent or gross negligence on the part of Psychologist to go, for any direct damage suffered by the client at the as a result of not (or not fully) proceeding with the assignment.

6.4. The liability of Psychologist to go is limited to a maximum of the amount of the compensation for the services to be provided.

Article 7. Cancelling appointments

7.1. Appointments by the client must be cancelled no later than 24 hours before the time of the consultation. If an appointment is not cancelled, or if a cancellation is made within 24 hours before the appointment, Psychologist to go shall be entitled to charge the client for the reserved time.

Article 8. Competent court

8.1. The court in Amsterdam shall have exclusive jurisdiction over any disputes between the contractor and the client. Agreements subject to these general terms and conditions shall be governed by Dutch law.